



Fluxx - Forgot Username or Reset Password

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Forgot Username or Password

Training Video

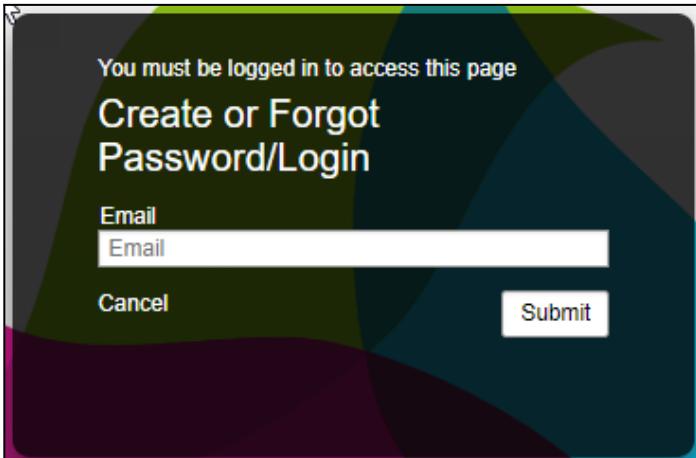
[Video \(0:53 seconds\)](#)

Step by Step Instructions

1. Go to <https://dcjgrants.fluxx.io>
2. Click **Forgot Password?**.

The screenshot shows the DCJ Grants Portal login page. At the top, the Colorado state logo and 'CDPS' are displayed next to the text 'COLORADO Division of Criminal Justice Department of Public Safety'. Below this, the text 'DCJ Grants Portal' is centered. The login form is titled 'Login (all fields required)' and contains fields for 'Username' and 'Password', followed by a 'Next' button. To the right of the login form is a block of text about website accessibility, followed by a 'Forgot Password?' link. A red box and an arrow point to the 'Forgot Password?' link.

3. Enter your email address in the field and then click **Submit**. An email will be sent that includes your username and a link to reset your password.



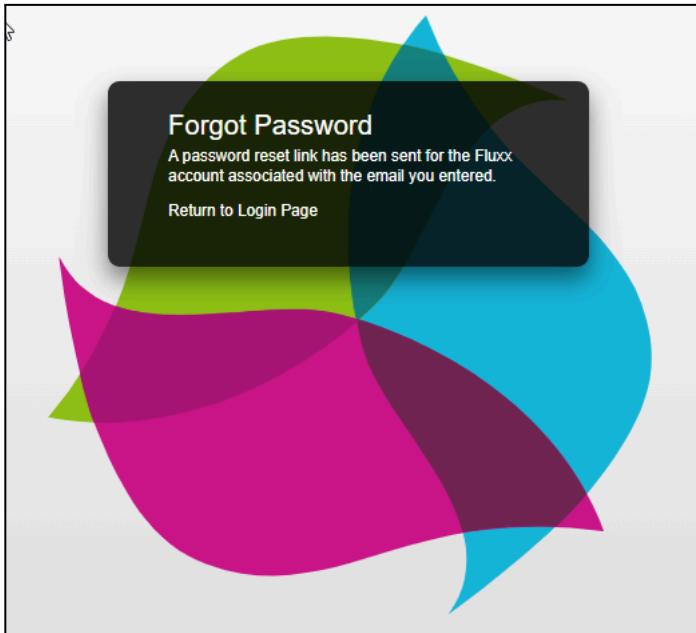
You must be logged in to access this page

Create or Forgot Password/Login

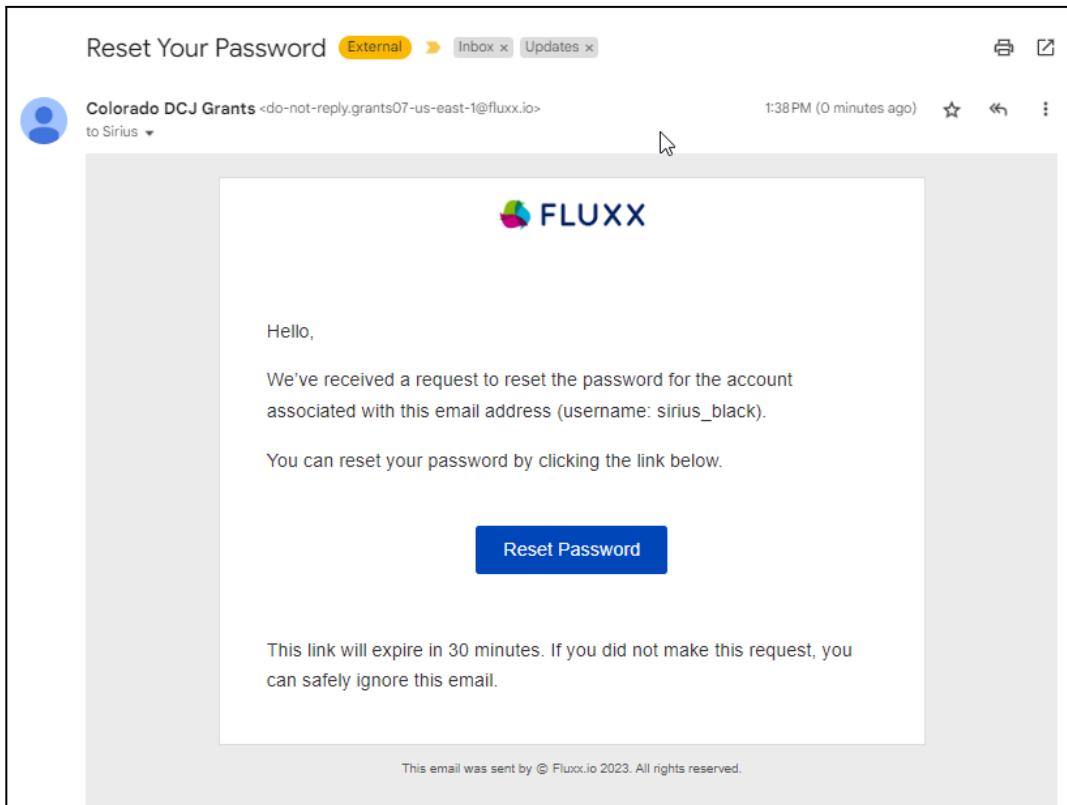
Email

[Cancel](#) [Submit](#)

4. Click **Return to Login Page**.

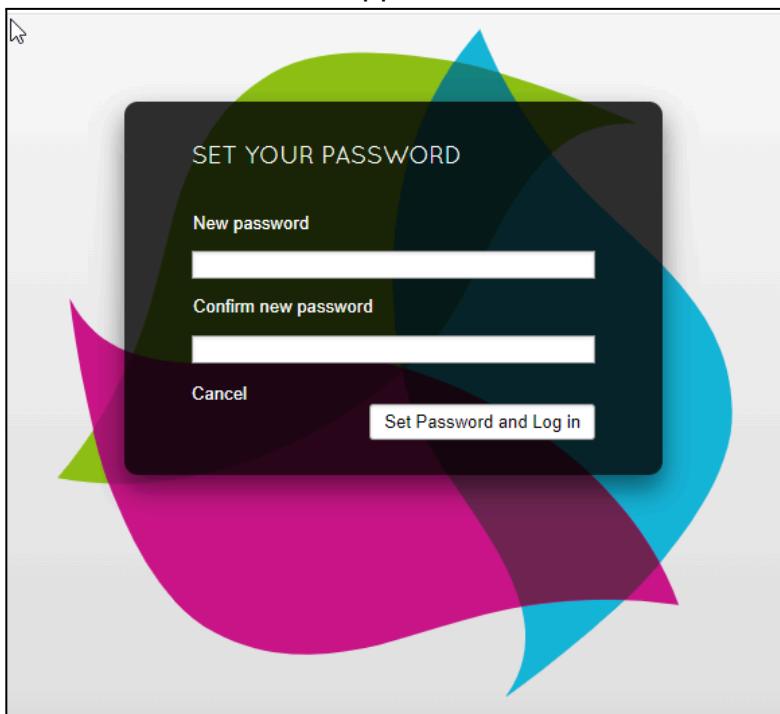


5. Open the email and click **Reset Password**.



6. Enter your new password and confirm it, then click **Set Password and Log in**.

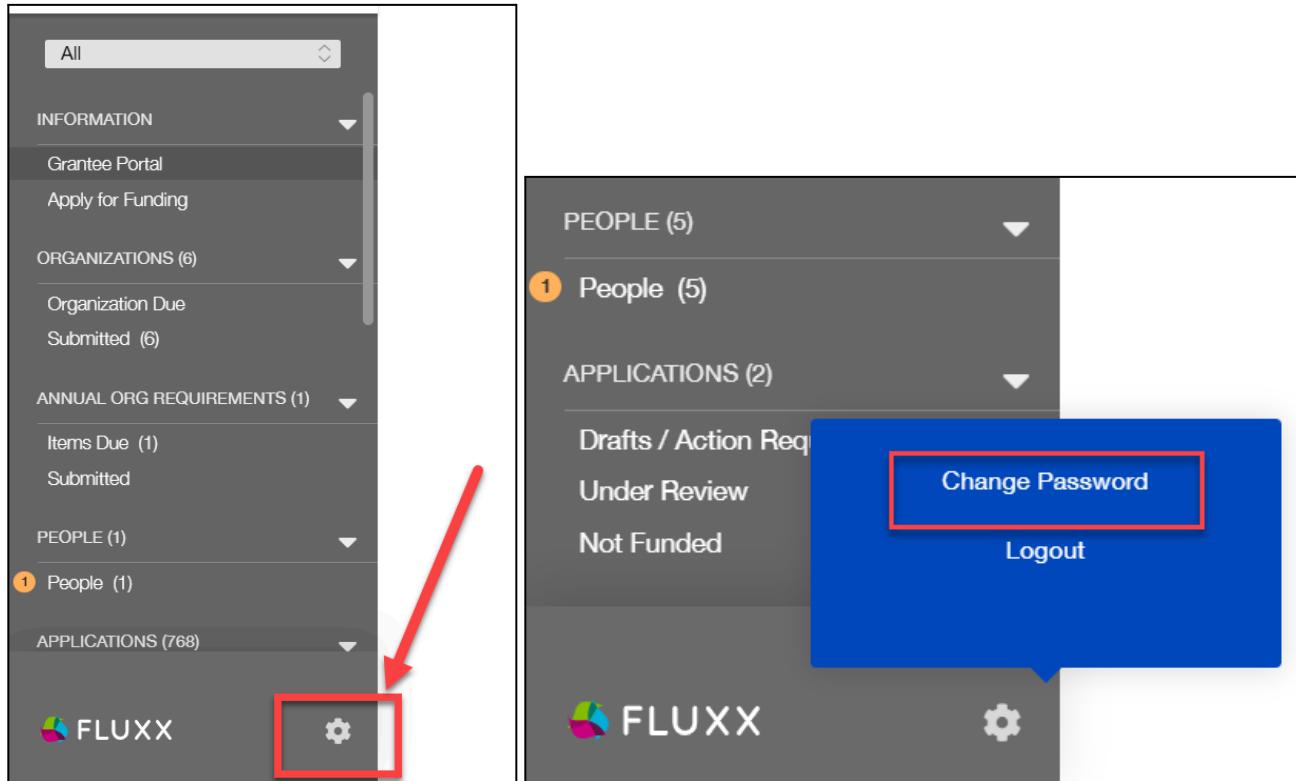
- Minimum Password Length = 9 characters
- Passwords must not contain more than 2 repeated characters in a row.
- Passwords must be different from the last 2 passwords
- Allowable Characters = Uppercase, Lowercase, Numbers and Symbols



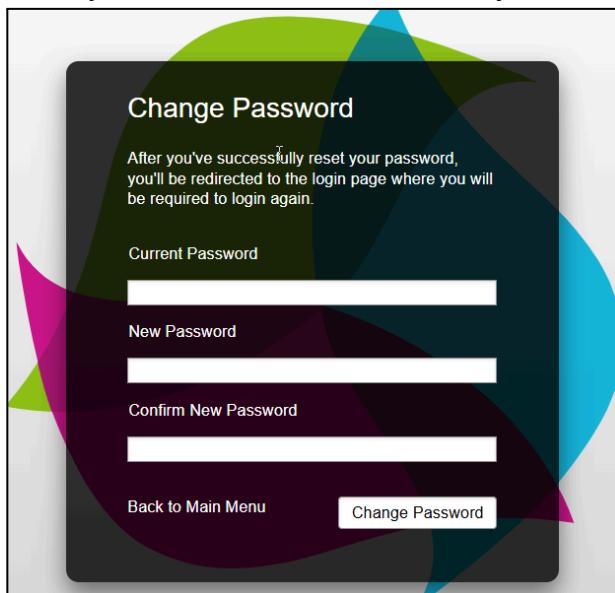
Reset Password while Logged into Fluxx

Step by Step Instructions

1. Click on the gear icon near the lower left corner and then select **Change Password**.



2. Enter your Current Password, and your New Password, then click **Change Password**.



3. You will be returned to the log in page to log in with your new password.

Frequently Asked Questions

1. I have reset my password and still can't get in.

- Answer: Fluxx tracks Failed Log In attempts. If you tried to log in 5 or more times with the wrong credentials your account will be locked. You must wait 30 minutes for the lock to clear before logging in again.

Need More Help?

- For questions about using Fluxx, please contact dcjgms@state.co.us or 720-582-4510.